

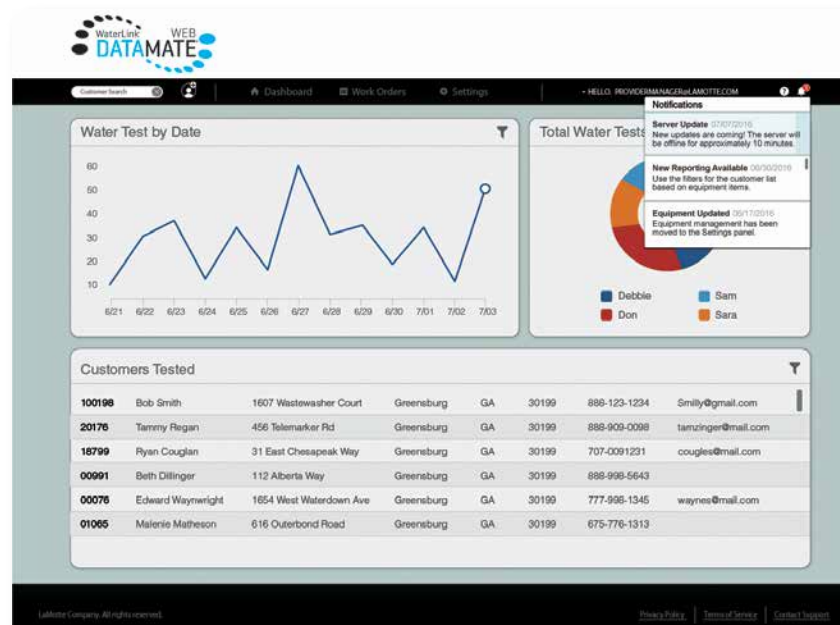
WaterLink® DataMate® Web Water Analysis Program



WaterLink® DataMate® Web

To Order See Subscription Options at www.softwarecenter.lamotte.com

Your business has changed. Technology has changed. It's time for a water analysis solution that can keep up with both. No longer limited to storing customer data and providing detailed, step-by-step water analysis catered to your customer's specific pool or spa, WaterLink DataMate Web provides a wide array of customizable tools essential to thriving in today's pool and spa caretaker landscape.



Detailed, Graphic Reports

Clear data is the key to understanding how your business operates. How many water tests were performed this month? Which employee is doing the most water testing? Which customers had their water tested most recently? All this and more boldly displayed on the main dashboard.

The 'Edit chemical' form includes the following fields and sections:

- Chemical Name:** Chloro Form
- Category:** Chlorine Sanitizers
- Size Type:** Pool
- Dose:** 2
- Unit:** Dry Cl
- Per:** 10000
- gallons**
- Instructions:** Evenly distribute the recommended dosage across the deep end of the pool, halo.
- PRODUCTS:** A table listing products.

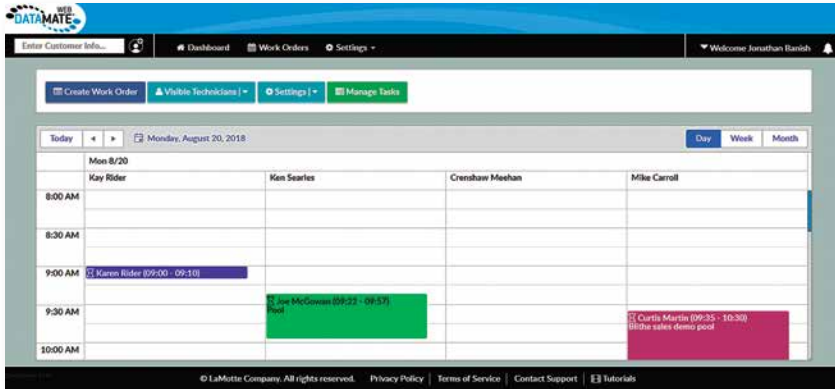
SKU #	Name	Size	Unit	Active	Actions
1234	Chloro Form 1 lb Bag	1	Pounds	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1235	Cal Hypo 10 lb Bucket	10	Pounds	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Customizable Chemicals and Shopping Cart

DataMate Web offers incredible customization for chemicals, dosage rates, treatment text, and ideal ranges, but now also lets you setup actual products. Enter multiple product sizes for a chemical and DataMate Web will make a recommendation of the appropriate size and quantity your customer should purchase.

WaterLink® DataMate® Web

Now Do More with Your Data!



Full Scheduling and Routing

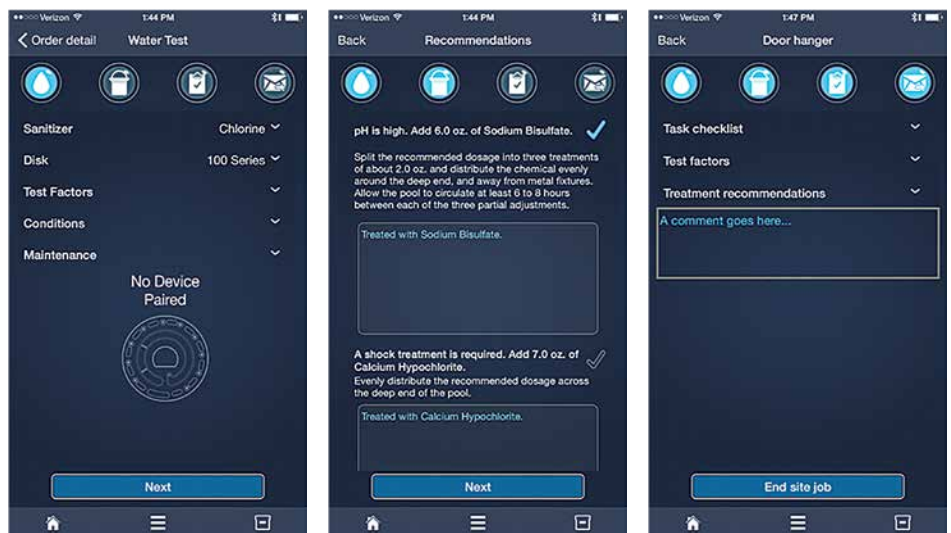
Manage a full fleet of mobile service technicians with this easy-to-use drag and drop style scheduling tool.

- Schedule appointments for customers
- Easily build a series of recurring appointments
- Drag and drop appointments on the day, week, or month calendar view to reschedule them
- Assign a tech from your team to complete the work
- Build custom tasks for your techs to complete while on-site, like "Backwash the Filter" or "Empty the Skimmer Baskets"
- Appointments automatically update as technicians perform the work in the field
- Scheduling is fully integrated with our intuitive WaterLink Connect mobile app for Android® and iOS®

Seamless integration with Mobile Technicians

Field technicians access DataMate Web via the DataMate Web Mobile app, available for Android® and iOS® devices. Once logged in, techs can view their appointment list and complete Work Orders – or even create new Work Orders on the fly. Work Orders include the water test, with step-by-step treatment recommendations, custom tasks completed (like "Empty the Skimmer Basket"), and even allowing a photo and free form notes.

Once complete, the system automatically notifies the customer of the technician's work with a professional e-Doorhanger which summarizes the activity the tech performed. A copy of the doorhanger, as well as the tech's work history is stored in the system.



PC Software Requirements:

Google Chrome™ is the supported browser. Chrome and Microsoft .NET® Framework 4.0 are required for connection to a WaterLink Spin Lab.

PC Hardware Requirements with Spin Lab:

Recommended Minimum: 2.0 GHz or faster (avoid Intel® Atom and AMD® E-Series processors); 4 GB of Ram. **Minimum Available Disk Space Required:** 6 GB. High Speed USB 2.0 port available (for use with a WaterLink® Spin Lab).



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Overview

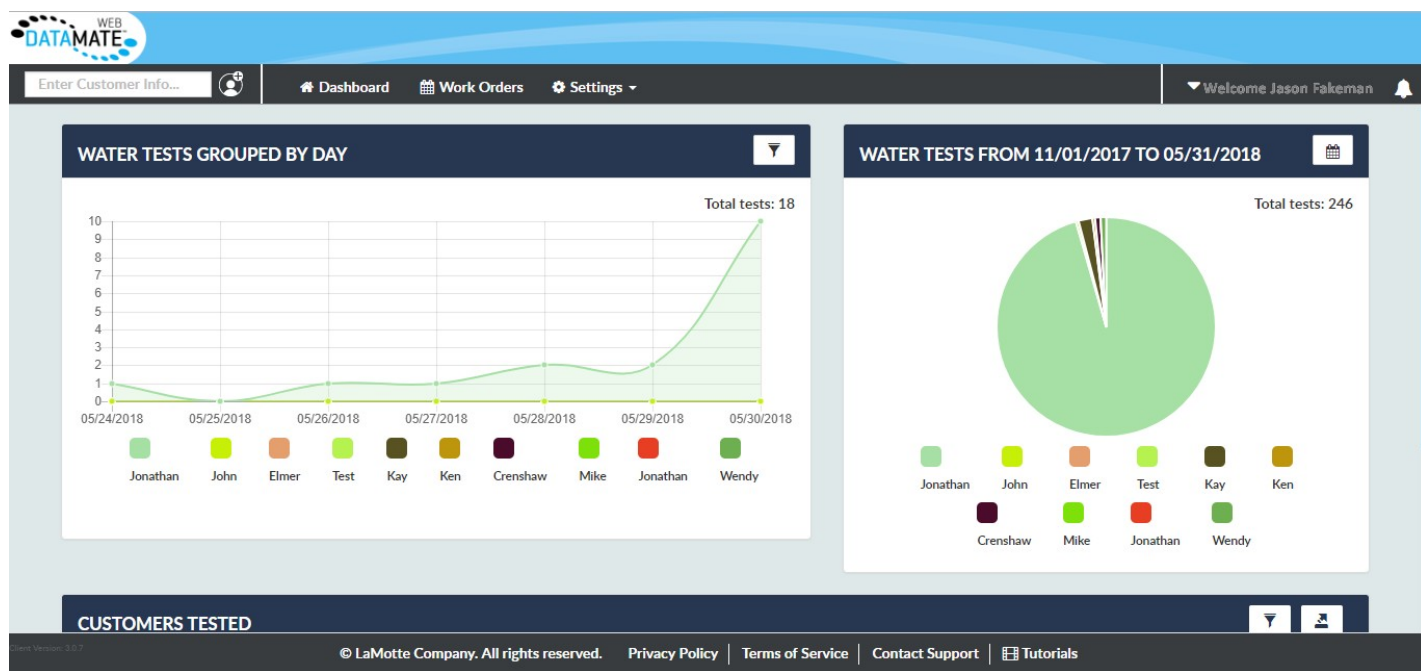
Mobile App

WaterLink® DataMate® Web for Pool & Spa Retailer and Pool Service Professionals

A complete and customizable water analysis program
for Pool and Spa professionals

WaterLink® DataMate® Web for Pool & Spa Retailer and Pool Service Professionals

Whether your pool and spa business consists of retail stores, traveling service techs treating pools directly in backyards, or a combination of those, WaterLink® DataMate® Web offers a fully featured software solution at an incredibly affordable price. Try it now for 30 days (<https://ui.waterlinkconnect.com/#/register/>), risk free.



All Your Customers, Collected

Customers are the most important part of your business. The more information you have about them, the better service you can provide. Names, phone numbers, and addresses are just the beginning.

- Keep photos of your customer's sites, collected from the mobile app
- Retain volume, surface type, and other important details about your customer's pools and spas
- Attach equipment items like motors and pumps to track serial numbers, installation dates, and warranty periods
- Review a full water test history, stored automatically each time you perform a water test

The screenshot displays the DataMate Web interface. At the top, there's a navigation bar with 'Enter Customer Info...', 'Dashboard', 'Work Orders', and 'Settings'. A user greeting 'Welcome Jason Fakeman' is on the right. The main content area is divided into three sections:

- ACCOUNT INFORMATION:** Contains fields for Name (Jim Fake), Account Number (910277), Home Phone (888-123-4455), Address (802 Washington Ave PO BOX 329 Chestertown MD 21620 United States), Work Phone (1234567891), Email (jfakeman@gmail.com), and Customer Type (VIP). A map shows the location near CME Markets.
- SITE GALLERY:** Displays a grid of images showing a pool and surrounding equipment.
- SITE INFORMATION:** Includes a dropdown for 'Salt Pool', date pickers for 'Start Date' (01/01/2018) and 'End Date' (03/30/2018), and a table with columns for Type, Volume, Surface, Profile, and Build. The table contains one row: Pool, 12000 Gallons, Vinyl, Primary Sanitizer, Build.

The footer contains copyright information for LaMotte Company and links to Privacy Policy, Terms of Service, Contact Support, and Tutorials.

No Guess Work Water Analysis

DataMate® Web's fully featured treatment engine will provide exact dosages of chemicals to balance your customer's pools and spas. Treatment recommendations, dosage rates, chemical names, even ideal ranges can all be adjusted to suit the chemical products you sell and use. Organized reports can be printed or emailed to your customers so following your instructions and keeping a healthy pool or spa is clear and easy.

- Water Test Reports generate step-by-step treatment recommendations and chemical dosages to balance your customer's pool or spa water
- Enter test results manually, or use a supported meter like the WaterLink® Spin Touch® (<http://www.waterlinkspintouch.com/spin-touch.html>) for the most accurate results possible
- Customize chemical names, dosage rates, and treatment text to match your chemical products and recommendation methodology. No more hand writing on those reports!
- Add Product Sizes to your chemicals to activate the shopping cart feature. Let DataMate® Web recommend a bucket of chemicals of the appropriate size to match the treatment recommendation



Full Service and Scheduling


For the service company with a fleet of trucks, or the husband and wife that manage the whole thing on their own, DataMate® Web's Scheduling and Service module offers a complete system for scheduling appointments, routing mobile users to homeowners, and providing step-by-step work orders, all on the go.

- Schedule appointments for customers from an easy to use, drag and drop interface
- Manage schedules for multiple service technicians
- Appointments can be scheduled as a single, one-off visit, or recurring maintenance. Set whatever interval is right for your needs
- Assign Tasks to be performed by the onsite tech, like "Empty the Skimmer Baskets" or "Backwash the Filter"
- Leave notes for your techs, like the fence code or the name of the dog. These will be visible in the mobile app when your tech gets onsite


Verizon

1:46 PM



Work Order Detail



Logout

Tom Fake


(800) 344 - 3100


3/31/2018

9:20 AM




802 Washington Ave,
Chestertown, Maryland






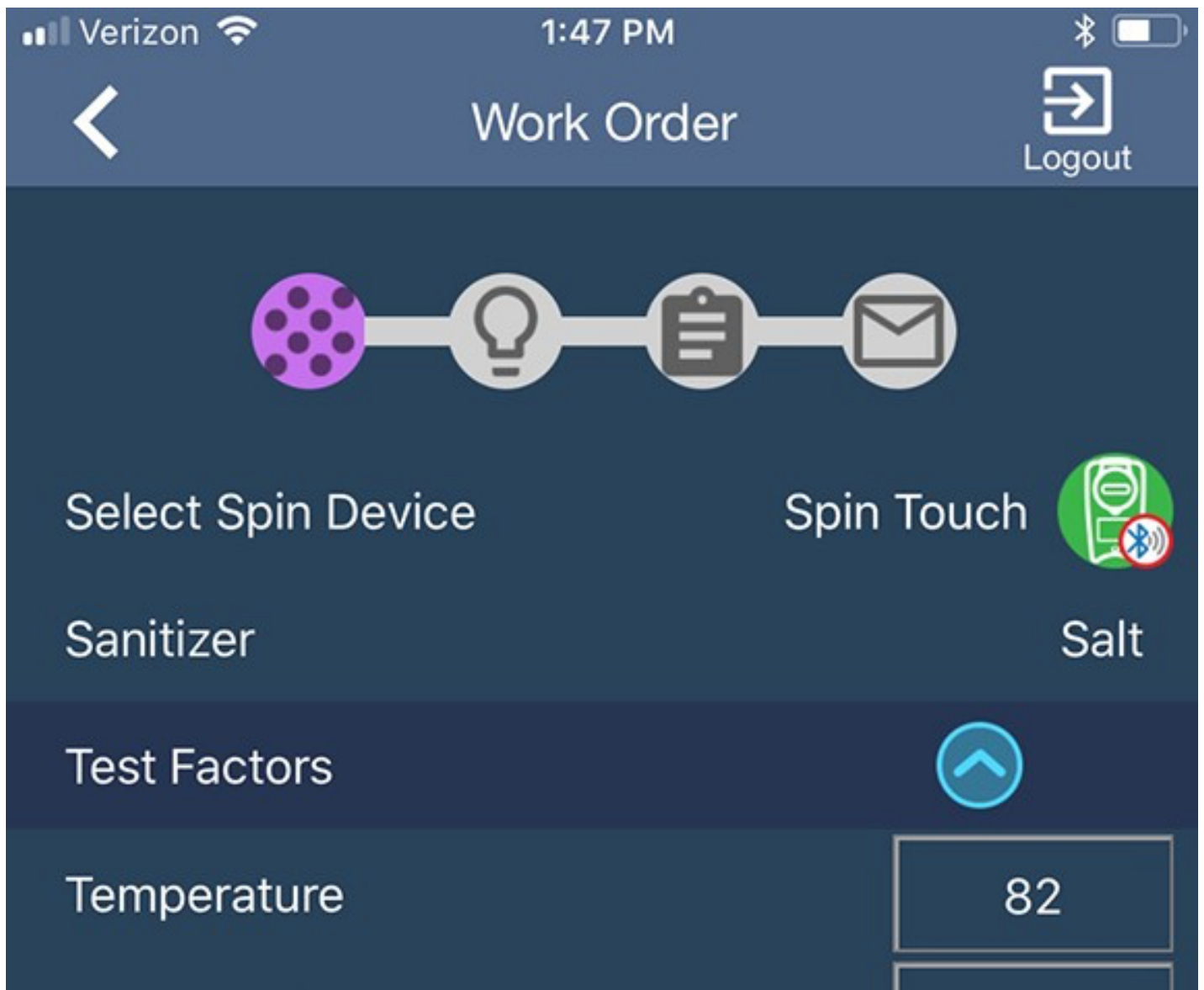
Chlorine Pool
12000 gals.
Vinyl
Pool



Start Work Order





Edit Site





Free Chlorine	2.23
Total Chlorine	2.23
pH	7.4
Alkalinity	97
Hardness	99
Stabilizer	40

Next

 Work Order

 Edit Site


 Test History

 Equipment

Verizon 1:46 PM

Work Order

Logout



Alkalinity is low. Add 4pts. 13.3oz. of Sodium Bicarbonate.



Evenly distribute the recommended dosage across the deep end of the pool.

Alkalinity was low.

Calcium Hardness is low. Add 15pts. 2.4oz. of Calcium Chloride.



Carefully pre-mix this product with ample water in a metal pail before adding to the pool (be sure to wear protective goggles and gloves). Add the chemical to your pool in dosages of about 5pts. .8oz.. Allow the water to circulate at least 4 to 6 hours between each adjustment.

Calcium hardness was low.

Back

Next

Work Order



Edit Site


Test History

Equipment


Verizon





1:48 PM





Work Order


Logout



Replace Filter

☒

Install a new filter

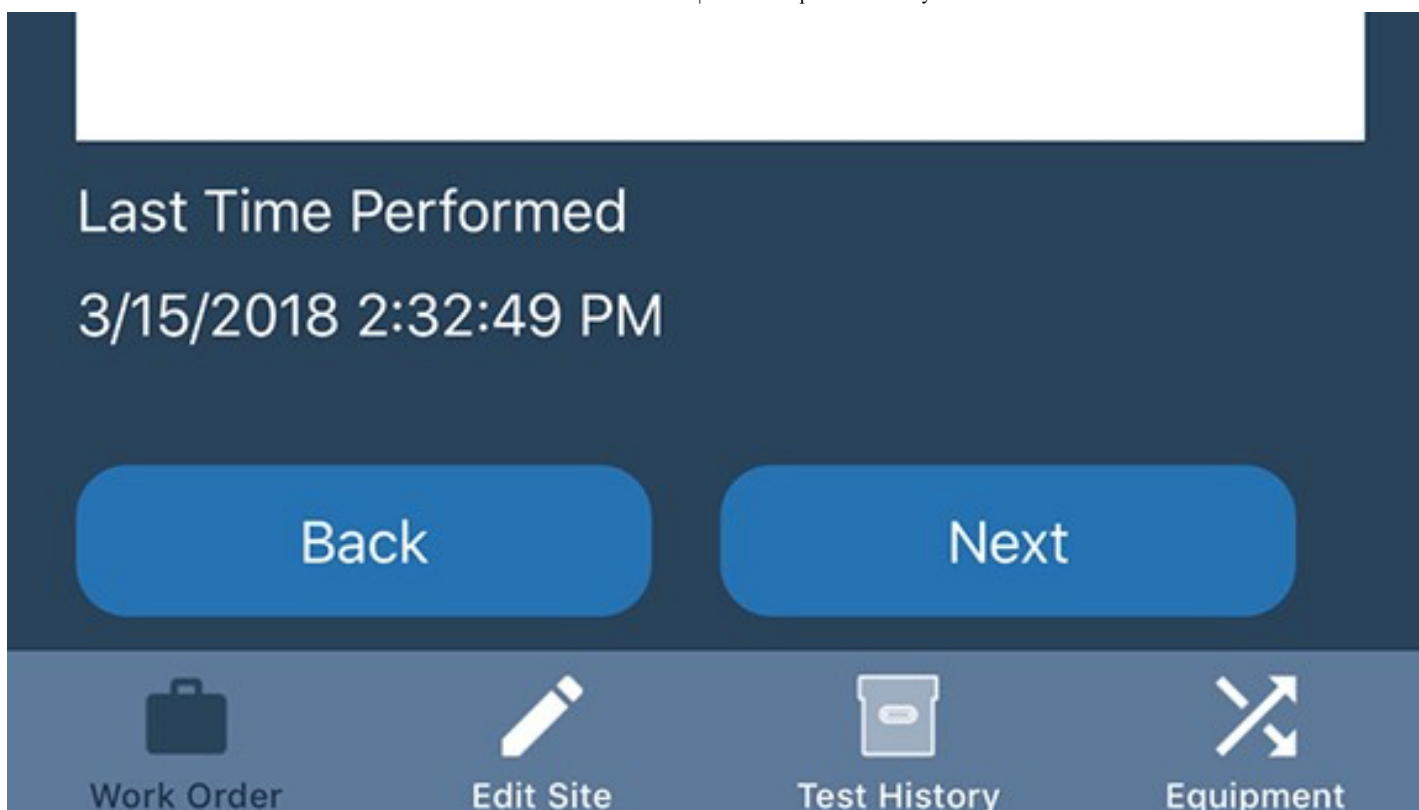
Last Time Performed

3/15/2018 11:35:42 AM

Clean Area

☐

Clean the area around the pool and spa



Get Going with the Free Mobile App

Sign into the DataMate® Web mobile app for Android® (https://play.google.com/store/apps/details?id=com.lamotte.waterlinkconnect&hl=en_US) and iOS® (<https://itunes.apple.com/us/app/waterlink-connect/id975652462?mt=8>) to complete appointments for customers. Get turn-by-turn GPS directions to your customer's home, walk through the work order to analyze the water, complete tasks, and even snap a quick picture of the pool or equipment. When complete, an e-doorhanger is emailed to your customer to let them know your tech completed the service.

- No worries if Sally's back yard is off the grid, the DataMate® Web mobile app downloads all your work orders for the day, so you can work offline and resync when service is available
- Schedule Work Orders on the road, directly through the mobile app
- Review test history and equipment items for pools and spas
- Enter water test results manually or transfer results via Bluetooth from a supported meter, like the WaterLink® Spin Touch® (<http://www.waterlinkspintouch.com/spin-touch.html>)



(https://play.google.com/store/apps/details?id=com.lamotte.waterlinkconnect&hl=en_US)



(<https://itunes.apple.com/us/app/waterlink-connect/id975652462?mt=8>)